



## BROWN'S HOTEL LONDON

A ROCCO FORTE HOTEL

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### Access Guide and Statement

Brown's opened its doors in 1837 and is one of the oldest existing hotels in London, however we have made it accessible to all.

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### General Accessibility

The ground floor and main entrance are accessed from Albemarle Street where there is one 6" step. Our doorman can help you enter and there is a portable ramp. Originally 11 separate town houses, we have connected them throughout the first floor which is accessed by lift.

Our team are on hand and attentive within the hotel and will help direct and support guests to each part of the hotel. The hotel reception is down 2 steps and then up 3 steps. Check in/out can be facilitated in your room and all rooms are accessible by lift to floor one to five, where the hotel has interconnecting corridors. These floors are carpeted and easily negotiated by wheelchair. We have open desks both at Reception and Concierge, and our team members are trained to adapt to our guests' needs should you require a quieter or noise-controlled space to discuss any special requests.

Immediately to the left and right of the main entrance is Charlie's restaurant, The Drawing Room and The Donovan Bar, respectively. The flooring in the Front Hall is flat with a patterned tiled floor. In our restaurants and bars, the floor is flat, and wood covered. Charlie's restaurant has wheelchair height tables, and The Donovan Bar and The Drawing Room have low tables with wheelchair height seating. The bar has low level lighting, and the restaurant and Drawing Room have natural daylight.

There is an accessible lavatory with a RH transfer on the ground floor near the main entrance. There is also another in the spa accessible via lift, in the basement (lower ground floor), where there is flat access throughout. The Spa has height adjustable beds.

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### Bedroom Accessibility

Two of the rooms have a fully accessible bathroom with a wet room/shower as per the image shown.

Most of our rooms (71 out of 115) do have a separate shower in addition to the bath (they all have a small step to access the shower).

At Brown's, all our rooms are different, and decorated in an individual way. You will find recurrent patterns and colours throughout the different rooms, all our rooms and suites are unique. Please request a 'calmer' décor if required.



The Spa at Brown's – A right-hand transfer disabled lavatory with 4 grab bars and 1 retracting bar next to the lavatory. Flooring and walls are white mosaic tiles. Dark green borders identify the location of the white hand-wash basin and lavatory.

Ground Floor – A right-hand transfer lavatory with 3 grab bars, one is retracting. The wall behind the white lavatory is white and grey marble. The emergency cord will reach the floor.



The accessible bedroom has a low pile carpet. Furniture can be removed if required. There is natural daylight, and the bathroom is on the right as you enter the room.



The designated accessible bedroom has a wet room with a left-hand transfer lavatory. There are 3 grab bars around the lavatory, one is retracting. The third is not shown and is horizontal to lavatory (obscured by sink in this image). There is a handheld and ceiling shower and 2 vertical grab bars, one retracting and 1 horizontal. There are 2 wall mounted shower chairs (2nd is out of view on left of image). The floors and walls have white tiles with pale grey tiles as a border to the floor and a 2nd border highlights location of the grab bars. The emergency cord will reach the floor.

If you have any additional questions regarding accessibility please contact  
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